



# Langton Matravers Parish Council

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## Privacy Notice: Enquirers and Complainants

The following is a description of the way we, Langton Matravers Parish Council (LMPC), hold and process your information.

### Enquirer and Complainant Information

We may gather some information from other parties. We will only gather information from you if it is required by us to carry out our official functions. The information we collect, hold and share may include:

- Personal details
- Details of your enquiry and/or complaint
- Financial information if a charge is to be levied

### Why we collect and use this information

We use this data:

- To maintain our own records and accounts
- To deliver the functions and services of a parish council

### Lawful Basis

The lawful basis for the above processing is to:

- enable LMPC to discharge its responsibilities as a Public Authority.
- comply with legal obligations

### Data Sharing

We may need to share some of your personal information with other organisations including:

- family, associates and representatives of the person whose personal data we are processing
- central and local government
- professional advisers and consultants

### Data: Its retention and how it is held and processed

Your information will be held for no longer than is necessary. Though LMPC may, in the public interest, continue to hold some data for archival, statistical and/or research purposes.

Your information will be held and processed securely and will not be transferred outside the European Economic Area (EEA) except to those countries or international organisations which are deemed suitable by the ICO.

LMPC does not make use of “automated individual decision making” (decisions made by automated means without any human involvement) nor does it use “profiling” (automated

processing of personal data to evaluate or predict certain events or behaviours about an individual).

#### Your rights

You have the right to request access to information that we hold about you. To make a request for your personal information contact the parish clerk. You also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed;

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with us in the first instance. Subsequently, you may contact the Information Commissioner's Office at <https://ico.org.uk/concerns/>

#### Contact

If you would like to discuss anything in this privacy notice or make a complaint, please contact the parish clerk: by letter at the parish office, by telephone on 01929 425100 or by email to [langtonmatravers@dorset-aptc.gov.uk](mailto:langtonmatravers@dorset-aptc.gov.uk).